

QuizPulse Privacy Policy

Effective Date: 21 May 2026

QuizPulse ("we", "us", "our") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and disclose personal information when you use the QuizPulse app, website, and related services.

1. What information we collect

We collect the following personal information from players:

- Name
- Email address

We do not intentionally collect sensitive information through the app.

2. Why we collect your information

We collect and use your personal information solely for operational purposes — specifically to create and manage your account on the QuizPulse app and to support your participation in QuizPulse events and activities. This includes:

- Registering and managing your QuizPulse player account
- Communicating with you about your account, registrations, teams, events, schedules, and support
- Operating and improving the core functionality of the app

We do **not** use your personal information for:

- Marketing emails or promotional campaigns
- Sale to data brokers or advertisers
- Third-party marketing purposes

3. Where your information is stored

Your personal information is stored on servers located in **Australia**. We do not transfer or store your personal information outside of Australia.

4. Overseas disclosure

We do not disclose your personal information to any overseas recipients. Your data remains stored and processed within Australia at all times. We do not use overseas hosting providers, overseas infrastructure, or overseas third-party services that would involve the transfer of your personal information outside Australia.

5. How we protect your information

We take reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification, or disclosure. These steps include:

- Access controls

- Secure authentication
- Limited administrative access
- Secure hosting arrangements within Australia

6. Disclosure to third parties

We do not sell, rent, or trade personal information to third parties. We may disclose personal information only:

- To service providers who help us operate the app and its infrastructure within Australia
- Where required by law
- Where necessary to protect our legal rights

Any such disclosure is limited to what is reasonably necessary for those purposes.

7. Data retention

We keep personal information only for as long as it is reasonably necessary for account management, communications, operational records, and any legal or administrative purposes. When personal information is no longer required, we will take reasonable steps to delete or de-identify it.

8. Access and correction

You may request access to the personal information we hold about you and request correction of any information that is inaccurate, incomplete, or out of date. To make a request, please contact us using the details below.

9. Contact us

If you have questions about this Privacy Policy or how your personal information is handled, please contact:

QuizPulse

Email: office@pulseiq.com.au

Business Address: 125 Bulimba Street, Bulimba QLD 4171

10. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. The latest version will be made available through the app or website, together with its effective date.